

Debt counselling management software that is intuitive.

It is the start of a whole new era in debt counseling management services, one that takes advantage of cloud based technology.

Built in conjunction with large debt counselors, legal practitioners and, more importantly, customers over a seven-year period, the next generation of debt counseling services and technology solutions facilitates financial wellness for customers, while empowering your workforce to do more meaningful work.

Intuitive offers a workflow driven approach, which ensures all steps within the debt review process are completed in time, everytime.

Growing your business with intuitive.

intuitive is set to revolutionize the debt review industry and your business.

The unique software is **intuitive** by design with a modular approach, which allows for a fully personalized experience, customized to your business needs.

Because the market deserves better, more intuitive solutions.

intuitive is-

- Highly responsive
- Agile
- Transformative
- Customer-centric
- Dependable
- Easy to use
- A partnership for success

intuitive provides system, user and document customization unique to your business requirements.



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intuitive

intuitive is the disruptor that will make **servicing** your customers **faster, cheaper** and more **intuitive.**

The **Intuitive Front End (IFE) System** - How can we help you decrease cost and increase efficiency.

Lead and Application Phase

An integrated API process solution that allows for a streamlined sales cycle from lead to onboarding.

- Leads integration API's, resulting in less time spent recapturing consumer information.
- Integrated features such as
 - credit bureau
 - digital signature
 - PABX (telephony)
- An upfront calculator that allows you to filter viable candidates by looking at the total debt and providing a minimum monthly payment to service that debt utilizing DCRS or Pro Rata calculations.
- Full document warehouse with unlimited upload storage.

Onboarding and Negotiations

The unique workflow solution assists in the onboarding of a consumer into the debt review program effortlessly.

- Effectively manage your consumer's debt review process, end to end, as intuitive is workflow driven. Controlled access to ensure and protect company confidentiality.
- Creditor Integrations like DRex (Consumer Friend) drive automation with COB documents and data upload thus reducing workload
- Integrated CLI quoting system (Guardrisk)
- Built-in functionality to log internal queries between staff members with record keeping
- Full system audit trails
- Standardization and automation of email and sms communications with creditors and consumers, all stored centrally.
- Reckless credit alert and initiates communication to the creditor if applicable.

Payment Plan

The different plan calculation, credit bureau integrations and plan validation rules allows your establishment to onboard viable candidates suited to your business.

- DCRS and Pro rata calculations are available with options to manage cascading.
- Once plans are submitted to the iPDA, adhoc amendments are available to accommodate real life unavoidable situations such as
 - reducing/increasing the collection amount for a period
 - Ad-hoc adjustments to creditor installments
 - adding or removing a collection period

Legal and Court Proceedings

An integrated legal solution that allows for minimal process delays, as the attorneys can access all required information and provide your establishment with real-time feedback, eliminating time and money wasted.

- Existing integration with VDH attorneys, which has a national footprint and the largest Debt Review legal firm in South Africa
- The VDH platform can be utilized by other legal representatives as correspondents
- Di-directional integration so that the attorney can get access to all the documentation required directly off the system

Road to Recovery

Automation, from messaging to the consumer portal, allows for consumer self service which ensures a low touch low cost model, whilst continuing to deliver service excellence.

- Interactive consumer portal that provides an overview to the consumer on the progress of their debt review journey.
- Automated messaging to consumers about payments and balances.
- Reports and automated prompts automatically create the workflow required for maintenance i.e. manual review

Partner with us
to change the way you work.



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Benefits of intuitive

TRAINING

Unlimited training during the onboarding phase.

CLOUD BASED

With an internet connection, access the system and consumer documents from anywhere and at any time, as its a cloud based solution.

A COMPLETE SOLUTION

Effectively managing your consumer's debt review process, end to end, as intuitive is workflow driven.

SAVES TIME

Leads integration API's, resulting in less time spent recapturing consumer information.

THIRD PARTY INTEGRATION

Integrated features such as credit bureau, digital signature and PABX makes it the most responsive, automated solution available.

Creditor Integrations like DRex (Consumer Friend) drive automation.

MANAGE YOUR BUSINESS PERFORMANCE

Customisable, real time reporting and dashboards

Maximize business efficiency and reduce your operational costs.